

# **Some Things About Us**

**Rental Van** is the most leading and sorted Vehicle rental company in Malaysia. We have a wide range of cars which are available 24x7 365 days a year. We understand how often our customers need a really reliable car for rent without having to face with breakdowns and other issues. That is why we ensure all our vehicles are maintained and kept in perfect condition.

Apart from that as you could see in our website, we also offer tour packages to any where in Malaysia with transport provided. You can rent a car, van or even a bus which would be suitable for your requirements. You can have an excellent tour with our experienced drivers who are also excellent tour guides.

We also welcome companies who need to hire cars for airport pickups and other needs for their staffs, our drivers are well conversed in all major languages.

All our cars and other vehicles are well maintained and sent for maintenance after each rental. We have our own mechanics to ensure the safety and safe journey of our clients. We have a wide range of vehicles to suit your requirements, Apart from that we have online booking and also sms booking. You can arrange for pickup of the vehicles at any time suitable for you.



### **TOUR GUIDE FEES:**

RM 250 per/day local RM 150 per/half day / dinner transfer RM 300 per/day (outstation) RM 120 per empty run RM 250 per empty run with accommodation Terms and Conditions

 All transport charges stated in the above table are including tolls and parking fees, excluding of Tour Guide Service & tipping for driver.
As required by Ministry of Tourism Malaysia, all transfers & tours by tourist coach are required to hire a licensed tourist guide. However, Tour Guide Exemption permit can be applied, subject to the approval of Ministry of Tourism Malaysia.

3. 50% surcharge applicable on normal rates for transfer between 2200 hours and 0700 hours.

4. Additional of waiting charge will be imposed ONCE the waiting hour is more than 30 minutes from the Reservation. Additional of waiting charge is based on hourly charges.

5. The above table rates are valid until 30th Jun 2014.

6. All rate in Malaysia Ringgit, Per vehicle Per Way transfer.

7. The above rates are for your reference only. For proper quotation as per your request, kindly advise us by email



## **Terms & Conditions**

#### 1. Self-drive Rates

The rates are based on a minimum of 24 hours, should the rental incur excess hours at the time of return, the charges will be 1/5 of the Contract Rates.

#### 2. Car Delivery & Collection Services

Car delivery and collection services will be charged from RM 30.00 onwards, depending on the distance and accessibility of destination from main office.

### **3. Prohibited Odours**

Smoking is strictly forbidden in our vehicles.

All items, goods and food that discharge unpleasant odours (e.g. durians, salted fish and etc.) are strictly forbidden in the vehicle. The renter will be liable to reimburse the cost of eliminating such odours, including the servicing of air conditioner system and our lodd of not being able to torent the car for a few days.

#### 4. Insurance

The rental rates shown include full indemnity for accidental damage to third party property. However, in line with the commercial insurance practice, the renter is always responsible for an amount equivalent to the excess clause as follows:

# **Contact**

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(9.00am-10.00pm)

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